March 31, 2015

CURRENT OCIO INFRASTRUCTURE PROJECTS
HPUX Migration (sunset SuperDome)

Progress since last update:

- All Superdome and Itanium servers migrated to new hardware
- AS1 moved from SOCC to TNC

What’s Ahead:

- Turn off and salvage old equipment
- Finance and eMaterials disaster recovery
- Lessons learned

Target Completion:
March 31, 2015

CONTACTS:
Project Manager: Amanda Woodburn
Project Sponsor: Mike Hiatt

Risks & Challenges:
- Applications will not perform as expected on new hardware
- Resource conflict with data center move and HPUX to Linux project
Progress since last update:

- Moved ~20 systems, including production servers for Carmen, HR / SIS, and Web Hosting
- Completed schedule for co-location customers finalized
- Completed co-location moves for Athletics, Economics, Social Work, Web Accessibility, and Office of Research
- OCIO 563 or 84% of VMs
- OCIO 153 or 63% of Physicals
- Isolan NAS & VBlock
- Med Center- 18 servers, 7 EMC storage racks, and 39 VMs (approx. 100 VMs were moved earlier)

What’s Ahead:

- Sunset KRC PBX (MediaTrix)
- Complete fiber installation
- Continue migration of customers including CHRR
- Continue OSUNet KRC move activities

Target Completion:
June 30, 2015

CONTACTS:
Project Manager: Brady Dodson
Project Sponsor: Bob Corbin

Risks & Challenges:

- OH-TECH Ohio Link scheduled for > 5/31/15
- OARNet Fiber
- CFAES network
- OSUNet relocation from KRC to SOCC

Funding
Cash Budgeted: $2,300,000
Service Now Discovery

Progress since last update:
- Data Center servers scanning
- Network and Client device scans
- Added firewall rules for network device scans
- Linux service account updated
- Identified non routable IP range in data center and removed from scan list.

What’s Ahead:
- Validation Reports
- Lessons learned
- Identify additional enhancements

Target Completion:
April 30, 2015

CONTACTS:
Project Manager: Shirley Domer
Project Sponsor: Kruder/Miller

Overall Project Health
Green

Risks & Challenges:
- Security
- Resources
- Data Center Moves
- Training and Adoption
Neutral Host Wireless Distribution System

Report Date
March 30, 2015

Progress since last update:

✓ OSU Public Safety walkthrough testing of 700Mhz in hospital
✓ Phase III WDS coverage
✓ Stadium tuning by September

What’s Ahead:

• Verizon Med Center status meeting
• Stadium construction schedule for Section A - 2015 Stadium Optimization Project
• South Campus Gateway tower proposal

Target Completion:
FY 16

CONTACTS:
Project Manager: David Lloyd
Project Sponsor: Charlie Clay

Recovery Plan:

• Complete testing and re-tune system for maximum performance. Bring on AT&T to 100% coverage and complete discussions with Sprint & T-mobile.

Risks & Challenges:

• AT&T funding commitment
• Sprint & T-mobile commitment
• Public Safety frequencies
Converged Infrastructure

Report Date
March 30, 2015

Progress since last update:

✓ Vblock in production
✓ Isolan at SOCC & Wright State
✓ All Peoplesoft Dev/Prod and Netezza backing up to Isolan
✓ Reviewed billing report options
✓ Reviewing capacity and load reports on Vmware
✓ TCO for Storage, Backup, VMs, and Physical Servers

What’s Ahead:

• Service Design
• Pilot customers in July
• Move all Data Domain to Isolan
• Validate billing files
• Training for ESS team and others

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• Service Design
• Pilot customers in July
• Move all Data Domain to Isolan
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• Training for ESS team and others

Target Completion:
FY 16

CONTACTS:
Project Manager: Josh VanMeter
Project Sponsor: Mike Hiatt

Risks & Challenges:

- Move from VMAX NAS to Isolan may introduce unknown issues
- Server team resources
- Data Center Move pulling resources
- Learning curve for DBA, Middleware, others
- Disaster Recovery

Funding

Budgeted: $ 3,800,000
Expended: $ 3,800,000
Remaining: $ 0

Overall Project Health
Green

GREEN: on track
YELLOW: at risk (delayed 1-2 weeks)
RED: in trouble (delayed 4 weeks or more)
File Services Consolidation

Progress since last update:

- OCIO
- Mansfield users migrated to new file share

What’s Ahead:

- Macintosh within BCD and managed
- Office of Human Resources
- ODEE
- Business & Finance
- Administration & Planning
- Wexner Center for the Arts
- Lima
- Implement DLP and AntiVirus scanning on Isolan

Target Completion:
FY 16 TBD

CONTACTS:
Project Manager: Josh VanMeter
Project Sponsor: Bob Corbin

Risks & Challenges:
- User adoption and ability to accept changes
- Demands on IT Service Desk
- OCIO resource conflicts

Overall Project Health
Green

GREEN: on track
YELLOW: at risk (delayed 1-2 weeks)
RED: in trouble (delayed 4 weeks or more)
Enterprise GIS

Progress since last update:
- Test servers built
- Microsoft enlisted to address access/permission issues with SSRS (SQL Server Reporting Services)
- Enterprise Security Risk assessment completed

What’s Ahead:
- Resolve technical communication issues prior to implementing load balancing
- Load balancer implemented for production
- OCIO deliver production environments
- Service Level Agreement
- Close project and move into production support

Target Completion:
April 30, 2015

CONTACTS:
Project Manager: Shirley Domer
Project Sponsor: PPARE/Jason Miller

Overall Project Health
Green

Risks & Challenges:
- Customer technical skills and service ownership
- Understanding of costs
Lima Onboarding and Integration

Progress since last update:

- Staff hired
- Technology assessment
- SLA (5 year)
- Clients patched through LanDesk
- 22 of 37 classroom projectors replaced

What’s Ahead:

- Fiber upgrades
- Projectors replacement
- Symantec endpoint protection
- OSULan, BCD, File/Print share
- Service Desk/Desktop transition
- Classroom and lab transition
- Lessons learned

Target Completion: September 2015

CONTACTS:

Project Manager: Shirley Domer
Project Sponsor: Corbin/Gjestvang
Dean Gilbert

Overall Project Health

Green

GREEN: on track
YELLOW: at risk (delayed 1-2 weeks)
RED: in trouble (delayed 4 weeks or more)

Risks & Challenges:

- Resources
- Customer adoption and culture change
- Unknown risk in the infrastructure at Lima
WAF (firewall) for PeopleSoft Financials

Progress since last update:
✓ Finished setup and config
✓ Financials team test in FS8 QA

What’s Ahead:
- Complete POC testing
- Build production systems
- Pre-stage go live
- Install and configure WAF
- Build rule sets
- Monitor traffic
- Turn on blocking

Target Completion:
September 12, 2015

CONTACTS:
Project Manager: Amanda Woodburn
Project Sponsor: Danny Williams

Risks & Challenges:
- Evaluation of Oracle/Citrix tools may delay launch
- Resources
- Unknown rules that could disrupt service
Lync Conference Call Service

Progress since last update:
- Business Case
- Draft Requirements
- New Service Owner
- Communications to ITPC
- Baseline for CenturyLink conferencing identified at ~$5k per month

WE ARE HERE

Initiating Planning Executing Closing

Target Completion: April 27, 2015

CONTACTS:
- Project Manager: Dietrich Eubank
- Project Sponsor: Jason Pollock

What’s Ahead:
- Test against use cases
- Service Design
- User training and communications
- Benefits analysis

Risks & Challenges:
- Customer usability & adoption
- Lync application pushed out to all UES users

Overall Project Health
- Green: on track (delayed 1-2 weeks)
- Yellow: at risk (delayed 4 weeks or more)
- Red: in trouble (delayed 4 weeks or more)
Student Life North Dorm IPTV Project

Progress since last update:

- Cancelled the InfoValue IPTV Pilot and decided to move forward with Philo
- Customer agreed to use current IPTV technology in public areas
- Quote received from Philo and under review

What’s Ahead:

- PO and contract with Philo
- Pilot Philo solution
- Service Design
- Phase 1 - ~ 943 rooms summer 2015
- Phase 2 – 1,055 rooms Fall 2016

Target
Completion:
July 2015 & July 2016

CONTACTS:
Project Manager: Amanda Woodburn
Project Sponsor: Jamie Lambert

Recovery Plan:
- Purchase and configure hardware (awaiting info from vendor, no date)
- Pilot IPTV (awaiting info from vendor, no date)
- Release service (July/August 2015, on track)

Risks & Challenges:
- Technology will not perform across RESNET as expected
- Cost increases to customer
- Timeline to have IPTV in place by fall semester 2015
Progress since last update:
✓ Contract signed by Purchasing
✓ OCIO service owner named
✓ Charter
✓ Business Requirements

What’s Ahead:
- Technical Requirements
- Plan dates
- BuckeyeMail Scripts
- Communicate with Office of Student Life
- OCIO Marketing and Communications
- Identity Management process
- Service Design
- Security review

Target Completion: July 6, 2015

CONTACTS:
Project Manager: Amanda Woodburn
Project Sponsor: Brant Thomas

Risks & Challenges:
- Authentication and access management
- User adoption
- Demands on IT Service Desk
Stadium Wi-Fi

Progress since last update:

- Meeting with Athletics
- Received estimates from vendor
- Finalized initial designs
- Met with Aruba executive team

What’s Ahead:

- Project currently on hold awaiting funding
- Go/No Go decision (March)

Target Completion:
September 2015

CONTACTS:
Project Manager: David Lloyd
Project Sponsor: Jim Null

Recovery Plan:
- Finalize funding options
- Reset completion date

Risks & Challenges:
- Funding
- Aggressive construction timeline
- Complexity of Ohio Stadium
- Procurement vehicles and timelines
Voice Mail Upgrades

Progress since last update:

✓ Lync Unified Messaging identified as replacement for Mitel voicemail
✓ Business Case
✓ Service Owner named

What’s Ahead:

• Project sign off meeting
• Charter, RACI, Stakeholder analysis, risk analysis
• Business requirements
• Technical requirements
• Architectural reviews
• Legal and archival reviews
• User documentation
• Service Design updates

Target Completion:
FY 16 TBD

CONTACTS:
Project Manager: Josh VanMeter
Project Sponsor: Jason Pollock/Jaime Lambert

Risks & Challenges:

▪ User adoption and ability to accept changes
▪ Demands on IT Service Desk
▪ Service may not be as reliable as current voicemail
▪ Public records requests and record retention concerns

Funding

Budgeted: $ 77,000
Expended: $ 27,000
Remaining: $ 50,000
Progress since last update:

- Decision to move forward with business case and identify steering committee
- Jason Pollock named service owner

What’s Ahead:

- Business Case
- Project sign off meeting
- Charter, RACI, Stakeholder analysis, risk analysis
- Steering Committee
- Business requirements
- Technical requirements
- Architectural reviews
- Legal and archival reviews
- User documentation
- Service Design updates

Target Completion: FY 16 TBD

CONTACTS:
Project Manager: Dietrich Eubank
Project Sponsor: Jason Pollock

Risks & Challenges:
- User adoption and ability to accept changes
- Demands on IT Service Desk
- Service may not meet user expectations
- Public records requests and record retention concerns
- Costs and funding