

2014 Office of the CIO Technology Poll Questionnaire (for Students)

1. [Account & ID Management Services](#) and [Hosted Services](#):

	I have not used this service or it is unfamiliar to me	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
Account and Identity Management (my.osu.edu)	<input type="radio"/> I have not used this service or it is unfamiliar to me	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Neutral	<input type="radio"/> Satisfied	<input type="radio"/> Very Satisfied
Web hosting	<input type="radio"/> I have not used this service or it is unfamiliar to me	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Neutral	<input type="radio"/> Satisfied	<input type="radio"/> Very Satisfied

2. Please use the space below to provide any additional feedback about Account & ID Management Services and Hosted Services provided by the OCIO.

3. [Application Services](#) and [IT Security Services](#):

	I have not used this service or it is unfamiliar to me	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
Student Information Applications (Faculty Center, Student Center, SIS)	<input type="radio"/> I have not used this service or it is unfamiliar to me	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Neutral	<input type="radio"/> Satisfied	<input type="radio"/> Very Satisfied
IT Security Awareness, Policy and Standards	<input type="radio"/> I have not used this service or it is unfamiliar to me	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Neutral	<input type="radio"/> Satisfied	<input type="radio"/> Very Satisfied

4. Please use the space below to provide any additional feedback about Application Services and IT Security Services provided by the OCIO.

5. [Messaging & Collaboration Services](#) and [Network Services](#):

	I have not used this service or it is unfamiliar to me	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
E-Mail (University E-mail Service)	<input type="radio"/> I have not used this service or it is unfamiliar to me	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Neutral	<input type="radio"/> Satisfied	<input type="radio"/> Very Satisfied
BuckyeBox (File sharing and collaboration)	<input type="radio"/> I have not used this service or it is unfamiliar to me	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Neutral	<input type="radio"/> Satisfied	<input type="radio"/> Very Satisfied
Mailing Lists	<input type="radio"/> I have not used this service or it is unfamiliar to me	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Neutral	<input type="radio"/> Satisfied	<input type="radio"/> Very Satisfied
OSU Wired Network	<input type="radio"/> I have not used this service or it is unfamiliar to me	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Neutral	<input type="radio"/> Satisfied	<input type="radio"/> Very Satisfied
OSU Wireless Network	<input type="radio"/> I have not used this service or it is unfamiliar to me	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Neutral	<input type="radio"/> Satisfied	<input type="radio"/> Very Satisfied

6. Please use the space below to provide any additional feedback about Messaging & Collaboration Services and Network Services provided by the OCIO.

7. [Technology Resources](#) and [Site Licensed Software](#):

	N/A - Not Applicable	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
IT Service Support (BuckeyeBar, 688-HELP (4357))	<input type="radio"/> N/A - Not Applicable	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Neutral	<input type="radio"/> Satisfied	<input type="radio"/> Very Satisfied
OSU Mobile App	<input type="radio"/> N/A - Not Applicable	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Neutral	<input type="radio"/> Satisfied	<input type="radio"/> Very Satisfied
Site Licensed Software (SAS, MATLAB, SPSS, Microsoft Office offerings, etc.)	<input type="radio"/> N/A - Not Applicable	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Neutral	<input type="radio"/> Satisfied	<input type="radio"/> Very Satisfied

8. Please use the space below to provide any additional feedback about Technology Resources and Software Services provided by the OCIO.

9. [Voice Services](#):

	I have not used this service or it is unfamiliar to me	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
Call Center Services (Interactive Intelligence, CIC)	<input type="radio"/> I have not used this service or it is unfamiliar to me	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Neutral	<input type="radio"/> Satisfied	<input type="radio"/> Very Satisfied
Telephone Services	<input type="radio"/> I have not used this service or it is unfamiliar to me	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Neutral	<input type="radio"/> Satisfied	<input type="radio"/> Very Satisfied

10. Please use the space below to provide any additional feedback about Voice Services provided by the OCIO.

11. Overall Experience with OCIO IT services:

	I have not used any OCIO IT services	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied
Based on your experiences with the services listed above, rate your overall satisfaction.	<input type="radio"/> I have not used any OCIO IT services	<input type="radio"/> Very Dissatisfied	<input type="radio"/> Dissatisfied	<input type="radio"/> Neutral	<input type="radio"/> Satisfied	<input type="radio"/> Very Satisfied

12. Please use the space below to provide any additional feedback about services provided by the OCIO.