How to Reset your Password from Anywhere via Text Message

If you already receive Buckeye Alert text messages, you can reset your password by receiving using the SMS text message service on your phone (SMS is “Short Message Service”). Buckeye Alert messages are the alerts sent when campus police have determined that the campus community needs to take immediate action to remain safe (for example, when a crime has been committed). If you receive Buckeye Alerts on your phone already, here’s how you can use your phone to reset your password.


![Image of my.osu.edu login page]

2. Enter your user name (name.number).

![Image of my.osu.edu reset password page]

3. Options for resetting your password include answering previously selected security questions or receiving a mobile text message, both of which must have been set up in advance. If the Mobile Text Message option isn’t displayed, then you do not have a phone number saved in the Buckeye Alert system. Call 8-HELP (614-688-HELP [4357]) to have your password reset.

![Image of my.osu.edu reset password options]

4. Choose “Mobile Text Message.” If you have multiple devices registered, you will have the option to choose which phone number will receive the message.

5. You will then see a message indicating that a temporary code was sent to the selected phone number and the expiration deadline for that code. Type the code in where indicated, and you will be forwarded to the password re-set screen that will allow you to set a new password.